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GENERAL MANAGER (OPERATIONS)

About CRUT:

Capital Region Urban Transport ("CRUT"), erstwhile known as Bhubaneswar Puri Transport Services(BPTS), is the sole public bus service provider for Bhubaneswar and its surrounding area, Cuttack, Khurda, Jatani and Puri etc.; it started operations in October 2010. CRUT is a Special Purpose Vehicle ("SPV"), registered under Companies Act 2013 with 100% shareholding from Bhubaneswar Development Authority, Cuttack Development Authority, Puri-Konark Development Authority and Bhubaneswar Smart City Limited.

Presently, CRUT is going through a phase of complete transformation where the services of CRUT shall be revamped through transit infrastructure improvement (in terms of new fleets, depots, terminals, bus queue shelters etc.), adoption of Gross Cost operation model and installation of Intelligent Public Transit System (IPTTS). At the same time it is also creating proper institutional structure to manage everything on its own. CRUT has envisaged to operate its fleets in modernised form, with the induction of 200 new buses, from October 2018. Later, it will gradually raise up to fleet size of total 360 buses from next year onwards and shall have the possibility of becoming a city bus system with approximately 800 - 1000 buses in next 7-10 years.

Position:

The General Manager (Operations) is responsible for managing and monitoring the entire city bus operation of CRUT including Regulatory matters, Enforcement, Supervision of Transit Infrastructure and ITS etc.

Reporting to the Managing Director, CRUT; the ideal candidate should have the professional knowledge and required expertise to lead the entire operations management team. General Manager (Operations) shall be comfortable in successfully managing a complex and very demanding working environment and be open to public accountability and scrutiny for the successful delivery of the range of public bus services.

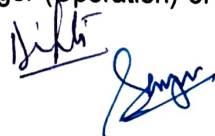
General Manager (Operations) directly manage Manager (Operations) from CRUT and Team Leader-cum-Project Manager of PgMC for managing the whole work smoothly.

Qualification:

The interested candidate should have minimum 15 years of prior experience in Transport Sector particularly in Transport Operations. Preference shall be given to those having experience of working as Manager (Operation) or higher position (Any




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equivalent position shall also be considered) in Govt. State Transport Undertakings (STUs) or any Bus Service Company (Govt. or Private).

Responsibilities:

Strategic Planning and Leadership:

- Consult with the Managing Director, staff, and key stakeholders for shaping a future operation strategy for CRUT and develop detail activities for the same.
- Provide leadership support to CRUT staff so that they are able to find inspiration for better work.
- Cultivate a strong and transparent working relationship with Managing Director.
- Work collaboratively and strategically with other General Managers.

Operations Monitoring:

- Monitor the day-to-day bus operation.
- Coordinate and monitor the works of PgMC; their operational responsibility.
- Manage individual staffs involved in bus operation management to ensure they increase their effectiveness at work.
- Lead, recruit, develop, mentor the entire team involved in operation management including PgMC or other consultant's staffs involved in operation management activities.
- Strictly monitor the work of Revenue Collection Agency, their conductors and their behaviours.
- Regularly monitor the works of field inspectors.
- Manage Operators contracts; their performance and payments.
- Advise on reducing operational cost of the system from time to time.

Supervision of Transit Infrastructure and ITS:

- Supervise the works of Operator at depots.
- Monitor the condition and performance of buses.
- Manage and maintain other infrastructure like Bus Queue Shelters and Terminals
- Supervise the workability and performance of the ITS facilities installed for improving bus services.
- Supervise and monitor all the physical assets directly owned by CRUT or managed by Operator or other.
- Strictly supervise the maintenance schedule of all the transit infrastructure including Buses, Bus queue Shelter, terminals, depots etc.

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Communications

- Represent CRUT in public forums and public communications (if required).
- Maintain sound working relationships and cooperative arrangements with outside organizations from time to time basis.

Remuneration:

Negotiable. An all-inclusive monthly consolidated remuneration shall be paid for this position depending upon the Qualification, skills, experience and the present pay drawn.

Tenure of Engagement:

The tenure of appointment shall be on contractual basis for a period of minimum 2 years' subject to extendable to a further period based on satisfactory performance and can be terminated at any time by giving one month notice without assigning any reason thereof.

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Mrs. Adnan

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