"Response to Pre-bid queries cum corrigendum notice no.1"

to the RFP for Supply, Installation, Commissioning, Operation and Maintenance of GPS based Vehicle Tracking System (300 Nos.) for Light Commercial Vehicles (Garbage Tippers) Engaged in Door-to-Door Collection of Segregated Municipal Waste and (10 Nos.) Approx. for Cesspool Vehicles engaged for cleaning of Septic Tanks.

Bid No: 34990/ Dt: 20.07.2022 -

Date & Time of Pre-bid Meeting: 25.07.2022 / 03.30 PM





BHUBANESWAR MUNICIPAL CORPORATION

(IT Section)

Bhubaneswar Municipal Corporation (BMC), Vivekananda Marg, Near Kalpana Square, Bhubaneswar, PIN-751014, Odisha, India

Emaild: dc-it@bmc.gov.in. Telephone: (0674)-2433520

Project Monitoring Expert SWM-PMU

Bhubaneswar Municipal Corporation

Bhubaneswar Municipal Corporation

Manager (Technology) Bhubaneswar Smart City Limited

Deputy Commissioner (Sahitation) Bhubaneswar Municipal Corporation

Chief Finance Officer Bhubaneswar Municipal Corporation

Deputy Commissioner (IT Bhubaneswar Municipal Corporation





| SL No | Clause Title/Clause No and Page No | Existing Provisions | Clarifications Sought by the Bidder | Amendment/Clarification to the Bidder |
|----------|---|---|--|---|
| 1. | 2.3 (Scope of Work & Terms and Conditions for supply of Materials) | 2.3.1 The agency shall supply 300 nos. of GPS based vehicle tracking system for Light Commercial Vehicles (Garbage Tippers engaged in door-to-door collection of segregated municipal waste and (10 nos.) approx. which is either to be increased for Cesspool Vehicles engaged for cleaning of septic tanks including all necessary spare parts and components | We request the authority to please provide GPS device technical specifications to be considered by all bidders. | 1- The technical Specification has been provided as per Appendix-I of RFP. |
| 2. | 2.3 Scope of Work &Terms and Conditions for Supply of Materials | 2.3.3 The Agency shall be responsible for installation and commissioning the GPS based vehicle tracking system as and when supplied to BMC. | 1. We request the authority to provide clarity on ownership of Light Commercial vehicles and Cesspool vehicle, either it is owned by the department or those are on contractual basis? 2. If those vehicles are on contractual basis, we understand that the department will reimburse the shifting & configuration cost from one vehicle to other vehicle. Please confirm. | 1- The Light Commercial Vehicles (LCV) and Cess Pool Vehicles owned by Bhubaneswar Municipal Corporation. 2- As specified above. |





| | | | | BITUGANESWAR Smart |
|----|--|--|---|---|
| 3. | 2.3 Scope of Work &Terms and Conditions for Supply of Materials | equipment with BMC "Logo" and inscription" Bhubaneswar Municipal Corporation". | Embossing on the GPS device will require effort from the manufacturing factory level and it will increase the delivery Leadtime and overall cost. We request the authority to please allow to stick the label instead of embossing with required information. | 1- Instead of embossing the equipment with BMC Logo the successful bidder can use High quality self-adhesive personalized waterproof stickers having BMC Logo with required information. |
| 4. | 2.3 Scope of Work &Terms and Conditions for Supply of Materials | 2.3.14 The GPS system shall integrate with SWM database server/application server at Integrated Command Control Centre, BSCL. The data should not be accessible by any other agency. It shall store the vehicle position data for a period of last one month for all the vehicles in the server head disk itself. Thereafter archiving on a suitable media like DVD, CD etc. as per requirement. | 1. We understand that the department will provide SWM Application Server and Database Server, bidders have to only provide required server sizing for the same. Kindly confirm. 2. Please provide clarity on GPS data frequency, Data backup and retention period to be considered for overall server sizing estimation. 3. Please provide clarity on responsibility for the provision of archival media like DVD, CD etc., either the department will provide or bidder has | BSCL. An Integration of Servers with GPS devices will be provided by GPS O&M provider. 2- i. GPS device will provide real time data injection to the server. ii. For Data backup and retention of GPS device, as per RFP. iii. Bidder to confirm the requirement for GPS device data storage at server site for period of 1 month. 3. Dedicated manpower for data backup |
| 5. | 2.3 Scope of Work &Terms and Conditions for Supply of Materials | 2.3.22 The database should have protection from unauthorized access and attack by using IDS and Firewall to prevent any unauthorized access to the system. | to provide the same. 1. We understand that the department will provide IDS and Firewall, bidders have to only provide configuration services for the same. Kindly confirm. | 1- IDS and Firewall should be provided by the bidder as part of Integration scope with SWM Application Server. |





| - | | | | B TUBANESWAR Smort |
|---|---|---|---|--|
| 6 | 2.3 Scope of Work &Terms and Conditions for Supply of Materials | | 1. We request the authority to provide clarity on provisioning of GSM/GPRS based SIM Card for the GPS devices, whether it will be provided by the authority or bidder has to consider in their cost? | Annual Maintenance |
| | | | 2. Please confirm the recurring charges payment responsibility, whether authority will incur the same or bidder has to consider in their cost? | |
| 7 | 2.40peration and Maintenance (O&M) Guidelines | 2.4.5 This includes (but not limited to) customer service, repair and maintenance and other primary functions, training programs to staff, user manuals, technical manuals, and administrative policies and procedures. | We request the authority to provide clarity on deployment of O&M Manpower, whether they have to be deployed or not? | 1- Yes, Bidder has to provide O&M with deployment of manpower in the BSCL site for 24*7 operation and support of the system. |
| 8 | General Request | FEE and EMD Exemption. | We are an MSME Registered Firm based in Maharashtra, So please let us know if the Tender Fee & EMD Exemption is applicable to us or only to the local firms based in Orissa. | 1- As per RFP |
| 9 | General Request | Deadline Extension | As it is an Offline tender, Hardcopy needs to be Delivered/couriered which will take at least 3 to 4 days. The Date Between the Publishing and Deadline of the Tender is only 10 days. So we request you to please Extend the Submission Deadline by at least a week. | 1- Deadline can't be extended. |





| | | | | Finite |
|----|---|---|---|--|
| 10 | 2. GENERAL TERMS OF BIDDING > 2.1 Minimum Eligibility Criteria | 2.1.3 The bidder should have supplied, installed and commissioned at least 120 nos. of GPS devices and other related accessories for tracking of vehicle to any Municipality/Govt. authority in India through single or multiple contracts within last 3 years from the date of RFP. In order to demonstrate the eligibility under this clause, the bidder must submit a client certificate | minimum of 50 devices installed at any Municipality/Govt. authority in India through single or multiple contracts within last 3 years | 1- Considered and it is modified that minimum requirement shall be 50 nos. of GPS. |
| 11 | 2.3 Scope of Work & Terms and Conditions for Supply of Materials | 2.3.17 The Agency shall repair or replace the defective/malfunctioning equipment free of cost on the same day during the warranty period. | | 1- As per RFP. |
| 12 | 2.6 Amendment of tender document | | | 1- In point No.2.6 the name of the website may be read as www.bmc.gov.in and www.smartcitybhubaneswar.gov in instead of www.tendersodisha.gov.in |