



SHORT TENDER CALL QUOTATION FOR

**Supply, Installation, Testing, Commissioning &
3 Years Maintenance of CCTV Surveillance System**

RFP No.:__ 1636

RFP Issued on: 25.09.2026

Issued by:

Bhubaneswar Smart City Limited (BSCL)

5th Floor, ICOMC Tower Bhoi Nagar, Unit 9

Bhubaneswar – 751022, Odisha Phone Number: - 06742540811

Mail Id: - bbsr.bscl@gmail.com

Website: <https://www.smartcitybhubaneswar.gov.in/>



Bhubaneswar Smart City Limited

5th floor BMC-ICOMC Tower, Bhoi Nagar Bhubaneswar-751022
E-mail Id.: bbsr.bscl@gmail.com, CIN: U74990OR2016PLC020016
Telephone-0674-2548428, FAX-0674-2540811

Letter No 1636

Date 25.09.2026

TENDER CALL NOTICE

Bhubaneswar Smart City Limited (BSCL), Bhubaneswar invites a Short TENDER CALL QUOTATION FOR Supply, Installation, Testing, Commissioning & 3 Years Maintenance of CCTV Surveillance System at MLCP Saheed Nagar.

Sl No	Name of the Work	Bid Identification No	Availability of Tender Document	
			From	To
1.	Short TENDER CALL QUOTATION FOR Supply, Installation, Testing, Commissioning & 3 Years Maintenance of CCTV Surveillance System at MLCP Saheed Nagar.	RFP BSCL/1636/2026-27 dated 25.09.2026	Dt.26.09.2026 Time.10:30 AM	Dt.08.10.2026 Time.05:30 PM

Further details can be seen from website <https://www.smartcitybhubaneswar.gov.in/> any corrigendum or Addendum, if any will not be published in News paper & can only be seen in the above-mentioned Web-site.

sd/

General Manager-II

Copy to
Notice Board/ Web-site of BSCL for wide circulation.

SHORTTENDER CALL QUOTATION FOR

Supply, Installation, Testing, Commissioning & 3 Years Maintenance of CCTV Surveillance System

Bhubaneswar Smart City Limited (BSCL)

Sealed quotations are invited from reputed and experienced agencies/OEMs for **Supply, Installation, Testing, Commissioning of CCTV Surveillance System along with networking accessories and 3 years Comprehensive Maintenance Support** at MLCP Saheed Nagar, Bhubaneswar, as per the following terms and conditions.

1. Scope of Work

The successful bidder shall undertake:

- Supply, installation, testing, configuration and commissioning of CCTV cameras and associated networking equipment as per enclosed BOQ.
- Installation of NVR at MLCP Saheed Nagar with connectivity to ICOMC.
- Integration with existing surveillance infrastructure, wherever required.
- Supply of all accessories, consumables, connectors, mounting arrangements, power accessories, cabling and installation materials.
- Comprehensive maintenance support for a period of three (3) years from successful Go-Live and acceptance.

2. General Requirements

- Equipment shall be compatible with the existing CCTV and network infrastructure.
- All quoted items shall be from reputed OEMs.
- Bidder shall mention Make, Model and Technical Specifications of all offered equipment.
- Warranty details and after-sales support shall be clearly specified.
- Prices shall include transportation, installation, commissioning and all incidental charges.
- Applicable GST shall be indicated separately.
- Bid validity shall be minimum three (03) months from the date of opening of quotation.

3. Eligibility Criteria

The bidder shall submit:

- Valid GST Registration Certificate.
- PAN Card.
- Firm Registration Certificate.
- Authorization Certificate from OEM (if applicable).
- Experience in supply and installation of CCTV Surveillance Systems.
- Undertaking that the firm is not blacklisted by any Government/PSU/Autonomous Body.
- Contact details of authorized representative.

4. Submission of Bid Documents

The quotation shall include:

Technical Bid

- Covering Letter
- Firm Registration Documents
- GST Registration
- PAN Card
- Experience Credentials
- OEM Authorization (if applicable)
- Undertaking regarding non-blacklisting
- Technical compliance sheet

Financial Bid

- Item-wise BOQ duly filled.
- Make & Model details.
- Unit Rate.
- GST.
- Total Amount.

All documents shall be duly signed and stamped by the authorized signatory.

5. Payment Terms

Payment Schedule

- 95% of contract value shall be released after successful supply, installation, commissioning, Go-Live and approval by Competent Authority.
- Remaining 5% shall be released on a quarterly basis during the three-year maintenance period against satisfactory performance and submission of maintenance reports.

6. Maintenance Schedule

Scope of Maintenance

The bidder shall provide comprehensive maintenance support for three (03) years covering:

- CCTV Cameras.
- NVR.
- Network Switches.
- Cabling and accessories.
- Network connectivity between MLCP and ICOMC.
- Preventive and corrective maintenance.
- Firmware updates and software support.

- Cleaning and periodic health checks of equipment.
- Replacement/repair of defective components.
- Submission of quarterly maintenance reports.
- Others if any.

7. Service Level Agreement (SLA)

System Availability

- Minimum System Uptime: 99%

Response & Resolution Timeline

Type of Fault	Response Time	Resolution Time
Critical Fault (System Down)	4 Hours	24 Hours
Major Fault	12 Hours	48 Hours
Minor Fault	24 Hours	72 Hours

Performance Parameters

- Uptime $\geq 99\%$
- Preventive Maintenance Compliance = 100%
- Response Compliance $\geq 95\%$

Penalty Clause

- 2% deduction of quarterly payment for each 1% shortfall in uptime.
- 1% deduction of quarterly payment per delayed response/resolution incident.

8. Performance Security

- Successful bidder shall submit Performance Bank Guarantee equivalent to **5% of the Contract Value** till end of the contract.
- PBG shall remain valid throughout the contract period including maintenance period and additional 90 days thereafter.
- BSCL may invoke PBG in case of non-performance, repeated SLA violations, delayed maintenance support or contract default.

9. Tender Cost & EMD

Tender Document Cost

₹1,180/- (Inclusive of GST) through Demand Draft in favour of **Bhubaneswar Smart City Limited**, payable at Bhubaneswar.

Earnest Money Deposit (EMD)

₹5,000/- through Demand Draft from any Scheduled/Nationalized Bank payable in favour of **Bhubaneswar Smart City Limited**, payable at Bhubaneswar.

10. Rights of BSCL

BSCL reserves the right to:

- Accept or reject any or all quotations without assigning any reason.
- Increase or decrease quantity of items.
- Cancel the bidding process at any stage.
- Verify any information submitted by bidders.

PRICE SCHEDULE

Tender Title: Supply, Installation, Testing, Commissioning of CCTV Surveillance System with 3 Years Maintenance

Bidder Name & Address: _____

Authorized Signatory: _____

Seal & Date: _____

Sl. No.	Item Description	Qty.	Unit	Make & Model	Unit Rate (₹)	GST %	Total Amount (₹)
1	4MP Bullet/Dome CCTV Camera with Audio	30	Nos.				
2	32 Channel NVR with 2 SATA	1	No.				
3	6TB HDD for CCTV Recording	3	Nos.				
4	16 Port Unmanaged POE Switch	2	Nos.				
5	24 Port Managed POE Switch	1	No.				
6	Enclosure Box for POE with PDU	2	Nos.				
7	RJ45 Connector	70	Nos.				
8	Heavy Duty 5×5 PVC Box	30	Nos.				
9	UTP Indoor Cable (As per Requirement)	970	Mtr.				
10	Installation & Commissioning	30	Nos.				
11	8 Port Desktop Switch	1	No.				
12	43-inch Display from Branded OEM	1	No.				
13	If any, required for go-live						

Summary

- Sub-Total (₹): _____
- GST Amount (₹): _____
- Grand Total (₹): _____

Authorized Signatory with Seal

Date: _____

Declaration by Bidder

Sl. No.	Documents Required	Submitted (Yes / No)
1	Covering Letter on Bidder's Letter Head	
2	Tender Document Cost DD (₹1,180/-)	
3	EMD DD (₹5,000/-)	
4	Firm Registration Certificate	
5	GST Registration Certificate	
6	PAN Card Copy	
7	Make, Model & Technical Specifications of Offered Items	
8	Warranty & After-Sales Support Commitment	
9	Delivery & Installation Schedule	
10	Performance Bank Guarantee Undertaking	
11	Financial Bid / BOQ duly filled and signed	
12	Authorized Signatory Details with Seal	

I/We hereby certify that all documents as listed above have been enclosed with the bid submission. I/We understand that non-submission of any mandatory document may result in rejection of the bid.

Name of Bidder: _____

Authorized Signatory: _____

Signature with Seal: _____

Date: _____

