

Letter No- 834/CRUT

Date-11.04.2025

CORRIGENDUM-1

RFP No. 710/CRUT, Date: 29/03/2025

Sr. No	RFP Clause No	RFP Clause			Revised Clause		
		Sr. No	Particulars	Details	Sr. No	Particulars	Details
1.	2. Bid Data Sheet Page No.6 & 7	8.	Last date for receipt of Technical and financial proposals (Through Speed Post /Registered Post / Courier).	16.04.2025 till 4:00 PM	8.	Last date for receipt of Technical and financial proposals (Through Speed Post /Registered Post / Courier).	19.04.2025 till 03:00 PM
		9.	Date and Time of Opening of Technical proposals.	17.04.2025 at 11:00 PM	9.	Date and Time of Opening of Technical proposals.	19.04.2025 at 06:00 PM
		10.	Date and Time of opening of financial proposals.	To be intimated later.	10.	Date and Time of opening of financial proposals.	To be intimated later

PRE BID CLARIFICATION OF TENDER FOR " REQUEST FOR PROPOSAL (RFP) FOR SELECTION OF SOFTWARE SOLUTION PROVIDER FOR TAKEOVER, ENHANCEMENT, OPERATION AND MAINTENANCE OF ODISHA YATRI RIDE HAILING APPLICATION FOR A PERIOD OF 3 YEARS FOR CAPITAL REGION URBAN TRANSPORT. RFP No. 710/CRUT ,Date:29/03/2025

SL. NO.	TENDER CLAUSE NUMBER	CLAUSE TITLE	BIDDERS QUERIES /CLARIFICATION SHOUGHT	JUSTIFICATION BY BIDDER	CLARIFICATION FROM CRUT
1	Clause No.2 SL. 9	Bid Datasheet	Place date & time of Opening of Technical Proposal 11.00PM	Request to clarify the timing, which is mentioned as 11.00 PM	Date: 19.04.2025 Time: 6:00 PM Location: Conference Hall, Capital Region Urban Transport, Patia Station Road, Kalarahanga, Bhubaneswar, Odisha 751024
2	Clause No. 4.2	Existing Solution Details	OS-Windows/Linux Platform-PHP, JSON, JQUERY, Angular DB Software-MySQL Web Server-Apache Analytics and Visualization-Apache Superset OS-Android Platform-PHP, Laravel, Angular, Jquery, Nodejs DB Software-MySQL Web API-NGINX	Request for Clarification for Current Technology. According to us the Current tech stack which is mentioned in the RFP is wrong. So please clarify it.	Operating system: Linux Platform: Haskell DB Software: PostgreSQL Web Server: Envoy Analytics and Visualization: Clikchouse, Metabase, Victorial Metrics and Grafana Client Operating system: Android/iOS
3	Clause No. (7.5-PQ4)	(Annual Turnover) Pre-Qualification Criteria	Minimum average annual turnover of the bidder must be INR 5 Crores from the last three (3) financial years (FY 21-22, FY 22- 23 and FY 23-24). In case of a consortium, consortium is allowed, provided that the Lead Partner shall have a minimum of 60% of the total turnover and the other partner(s) shall have a minimum of 40% of the total turnover, averaged over the last three financial years.	We wanted to seek clarification whether a bidder company can satisfy the Annual Turnover requirement by showing Annual Turnover through an Associate Company (where such Associate Company was earlier operating the mobility business of the bidder company). Alternatively, in case of Consortium, we request you to kindly allow any member of the Consortium to satisfy the Annual Turnover requirement.	The Bidder should have an average annual turnover of at least INR 5 Crores during the last three (3) financial years, i.e., FY 2021-22, FY 2022-23, and FY 2023-24, as evidenced by audited financial statements. In case of a Consortium, the following conditions shall apply: The Lead Member must contribute at least 51% of the total average annual turnover. There must be an Consortium Agreement between the member of the Consortium Bidder for bidding of this tender. In Case of Participation through

					<p>Parent/Associate Companies, the turnover of the Parent/Associate Company shall be considered for meeting the above financial requirement, provided the definition of Parent Company and Associate company must be fulfilled:</p> <p>If one company hold a minimum of 20% to 50% equity of another company, that the company who holds the said equity share is called as Parent Company and the other Company is called as Associate Company.</p> <p>The Parent/Associate Company must provide the Memorandum of Association (MOA) including the subscribers list attached to the MOA as proof of share holding pattern as well Certificate from CA for the share holding pattern with UDIN.</p> <p>The Bidder must submit the Power of Attorney for bidding from its Parent/Associate Company.</p>
4	Clause No . (7.5-PQ5)	(Net Worth) Pre-Qualification Criteria	The Bidder should have an average net worth of at least INR 1 Crore for the last three (3) years (FY 2021-22, FY 2022-23 and FY 2023-24). In case of a consortium, the Lead Partner shall have a minimum average net worth of INR 0.60 Crore and the other partner(s) shall have a minimum average net worth of INR 0.40 Crore, averaged over the last three financial years.	<p>We wanted to seek clarification whether a bidder company can satisfy the Net Worth requirement by showing Net Worth through an Associate Company (where such Associate Company was earlier operating the mobility business of the bidder company). Alternatively, in the case of Consortium, we request you to kindly allow any member of the Consortium to satisfy the Net Worth requirement.</p>	<p>The Bidder should have an average annual net worth of at least INR 1 Crores during the last three (3) financial years, i.e., FY 2021-22, FY 2022-23, and FY 2023-24, as evidenced by audited financial statements.</p> <p>In case of a Consortium, the following conditions shall apply: The Lead Member must contribute at least 51% of the total average annual Net worth.</p> <p>In Case of Participation through Parent/Associate Companies, the turnover of the Parent/Associate Company shall be considered for meeting the above financial requirement, provided the definition of Parent Company and Associate company must be fulfilled:</p>

					<p>If one company hold a minimum of 20% to 50% equity of another company, that the company who holds the said equity share is called as Parent Company and the other Company is called as Associate Company.</p> <p>The Parent/Associate Company must provide the Memorandum of Association (MOA) including the subscribers list attached to the MOA as proof of share holding pattern as well Certificate from CA for the share holding pattern with UDIN.</p> <p>The Bidder must submit the Power of Attorney for bidding from its Parent/Associate Company.</p>
5	Clause No . (7.5-PQ6)	(IT/ITES Experience) Pre-Qualification Criteria	The bidder or each consortium partner must have hands-on experience in designing, developing, and implementing at least 3 projects for any State Government or Central Government agency, within the last three years, with a minimum combined project value of INR 1 Crore.	<p>We request you to kindly allow projects undertaken for any statutory authorities, statutory bodies and government agencies as well. We also suggest that projects undertaken for listed entities should also be considered under this criteria.</p> <p>In case of projects which do not have a 'fixed value' but follow a transaction-based revenue model, we request you to kindly allow us to submit certain supplementary documents to establish 'project value' for such projects.</p>	<p>In case of parent/associate Company, the experience of the Parent/Associate Companies can also be considered.</p> <p>In case of Consortium the experience of the all members of the Consortium shall be considered.</p>
6	Clause No. (7.6-TQ1)	Technical Bid Evaluation	<p>Financial Capability:</p> <p>Minimum average annual turnover of the bidder must be INR 5 Crores from the last three (3) financial years (FY 21-22, FY 22-23 and FY 23-24). In case of a consortium, consortium is allowed, provided that the Lead Partner shall have a minimum of 60% of the total turnover and the other</p>	<p>Instead of asking for a turnover of 5 Cr. In the last 3 FY (21-22, 22-23 & 23-24)</p> <p>Request to Consider: Turnover must be more than 2cr. In last 2 FY (22-23 & 23-24)</p>	<p>TQ1-</p> <ul style="list-style-type: none"> • at least Rs. 5 crores: 10 Marks • >5.00 Crores and < 10.00 Crores: 05 Marks • > 10.00 Crores: 05 Marks <p>Maximum-20 marks</p>

			<p>partner(s) shall have a minimum of 40% of the total turnover, averaged over the last three financial years</p> <ul style="list-style-type: none"> ● at least Rs. 5 crores: 10 Marks ● >5.00 Crores and < 10.00 Crores: 10 Marks ● > 10.00 Crores: 10 Marks 		
7	Clause No . (7.6-TQ3)	(Experience) Technical Bid Evaluation	<p>Experience: The bidder or each consortium partner must have hands-on experience in designing, developing, and implementing at least 3 projects for any State Government or Central Government agency, within the last three years, with a minimum combined project value of INR 1 Crores</p> <ul style="list-style-type: none"> ● combined project value of Rs.1 Crore = 10 Marks ● Rs. 1 Crore to 5 Crores = 10 Marks ● Rs. 5 Crores to above : 10 Marks 	<p>We request you to kindly allow projects undertaken for any statutory authorities, statutory bodies and government agencies as well. We also suggest that projects undertaken for listed entities should also be considered under this criteria. In case of projects which do not have a fixed 'project value' but follow a transaction-based revenue model, we request you to kindly allow us to submit certain supplementary documents to establish 'project value' for such projects.</p>	<p>Experience: The bidder or any consortium partner/Parent company/Associate Company must have hands-on experience in designing, developing, and implementing at least 2 projects for any State Government or Central Government agency, within the last three years.</p> <ul style="list-style-type: none"> ● Minimum 2 projects = 20 Marks ● More than 2 projects = 10 Marks maximum :30 marks
8	Clause No. 7.6	Technical Bid Evaluation	<p>Marks TQ1- 30 TQ2- 20 TQ3- 30 TQ4- 30 TOTAL MARK= 100</p>	Clarification is required regarding the marking.	<p>TQ1- ● at least Rs. 5 crores: 10 Marks ● >5.00 Crores and < 10.00 Crores: 05 Marks ● > 10.00 Crores: 05 Marks Maximum-20 marks TOTAL MARK= 100</p>
9	Clause No. (7.6-TQ4)	Technical Bid Evaluation	TQ-4 Approach and Methodology	Clarification is required regarding the Supporting documents	Presentation on Approach and Methodology of Operation and Maintenance of Odisha Yatri.
10	Clause No. 7.12	Project Milestone & Timeline	The successful bidder must be ready to start the service within 1 month from the date the tender is awarded.	Can the 1-month timeline for Phase 1 commencement be relaxed to 45 days to account for transition complexities from the existing SI?	RFP condition prevails
11	Clause No. 8	Scope of Work	Phase 2 Integration of public transport (Intercity, Intra city, boating and other public modes of	Clarification is required	Phase-2 and Phase-3 has been removed. The bidders are requested to quote for Phase 1 only.

			transport) and public place ticketing (through infra of CRUT, ONDC)		
12	Clause No. 8.10	Cyber Security Audit	The SI shall ensure that the solution is in compliance with the CERT-In Security Policy and Guidelines. b) The SI shall appoint CERT-In empanelled auditor who shall be responsible for performing the security audit of the solution. c) The cost of audit & rectification of non-compliances shall be borne by the SI.	Can CRUT specify the frequency of periodic audits post-go-live (e.g., quarterly, annually) to help estimate costs? Audit frequency impacts budgeting and resource planning, which is critical for financial bid preparation.	As mentioned in the clause 8.10.
13	Clause No. 8.18	Payment Terms	Payment Terms	Could you provide more details on the subscription fee structure, including the minimum and maximum allowable fees?	RFP condition prevails
14	Clause No. 10	Service Level Benchmark/Penalty	Service Level Benchmark/Penalty	Can downtime due to third-party integrations (e.g., ONDC) be excluded from SLA calculations, as these are beyond the bidder's control?	RFP condition prevails
15	Annexure IX	Format for Financial Bid	Format for Financial Bid	Can bidders propose a flat percentage fee across all vehicle categories in Table-A instead of category-wise percentages? A uniform fee structure simplifies pricing and aligns with operational uniformity across the platform.	RFP condition prevails

Sd/-
General Manager (P&A)
Capital Region Urban Transport