

**Request for Proposal for Selection of Programme Management Consultant  
(PgMC) for Operations and Management of City Bus Services of CRUT**

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No.: 237

Date: 18/02/2019

**Corrigendum No. 04**  
(Ref - RFP No. 1414 / CRUT, Dated 10.12.2018)  
**Response to the Queries**

Sr. No.	Reference clause in RFP	Query/ Suggestion	Response / Clarification
1	Schedule-1: Schedule of Penalty Page no. 128	<p>As we understand from the role of PgMC role involves creation of systems, policies and processes, to be implemented in assisting CRUT in managing and monitoring the operations of the city bus services. It is requested that the RFP penalties shall be modified suitably.</p> <p>In addition to the above, we request that the overall PgMC penalty may please be capped at 5% of the contract value.</p>	The maximum penalties to be imposed shall be of 10% of total value of contract.
2	Section 6. Terms of Reference Clause 6.8 Clients' inputs and Counterpart Services and Facilities Page no. 127 of the RFP	<p>The RFP proposes contradictory responsibilities of PgMC and CRUT in providing fully equipped office and related facilities for the project team. We therefore suggest provision that office space and associated infrastructure shall be provided by CRUT for the PgMC project team at CRUT HQ and at Depot Level</p> <p>We understand that conducting survey investigation, preliminary design shall require the bidder to estimate cost for carrying out such services.</p> <p>The RFP document do not provide adequate information on nature and number of proposed data collection, level of preliminary design to be carried out, in order to determine the financial</p>	<p>It is hereby clarified that, CRUT shall provide work stations along with required facilities to the staffs at its head office, depot and other locations as required without any charges.</p> <p>PgMC shall provide to their staffs laptops along with necessary software to carry out their assignment.</p> <p>The number of data collection, survey &amp; investigations should be carried out as per requirement and should be as per good industry practice.</p> <p>Any additional cost associated for data collection, survey &amp; investigations which are not indicated in the terms of reference of RFP, should be pre-approved</p>

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		<p>cost.</p> <p>Also, requirement of such cost headings are also not provided in the financial proposal format.</p> <p>Since there would be multiple stakeholders working from the same offices and/or depots, it would be difficult to share any office establishment costs such as Electricity, water etc.</p> <p>Kindly confirm to share the data with the successful bidder post the award of contract to enable them to carry "As Is" assessment for creating SoP and policy guidelines.</p> <p>Since all the tools like Planning, Scheduling, AFC, Dispatch, Operations, Stores, Inventory, Maintenance are being provided by CRUT through multiple stakeholders/ vendors, PgMC cannot be held liable for the accuracy and adequacy of data produced by these tools and also any customization cost post the on boarding of the PgMC would be at the cost of CRUT and/ or the respective stakeholder themselves.</p>	<p>from CRUT and same shall be paid as per approved rates.</p> <p>CRUT shall provide the required basis infrastructure and facilities like work stations and support facilities to PgMC staffs without any charges.</p> <p>Available data / information / documents shall be shared with the selected agency as and when required.</p> <p>PgMC shall analyze the present information / data / process and shall intimate CRUT on any issues in the system along with the various options for resolving the issues.</p> <p>PgMC shall provide necessary support to CRUT and shall co-ordination with the stake holders for any development / customization of any facility / application / module / system if required.</p>
7	<p>Clause – 6.6.1 (Page-117) Key Expert: Project Director</p>	<p>Kindly consider Degree to be Graduation in any stream with experience in urban transport / public transport/ logistics / supply chain; MBA would also be desirable</p>	<p>Revised Minimum Educational Qualifications for Project Director is as follows: BE / B. Tech/Urban Planner/Transport Planner / Graduation in any stream with experience in urban transport/ public transport / logistics / supply chain. In addition to the above MBA/PGDM or equivalent would be desirable</p>
8	<p>Clause – 6.6.4 (Page-122) Resource Pool</p>	<p>It is assumed that the indicative resource pool of 13 would be used and paid for only at the time of need and hence need not be costed at the time of submission of the bid, the rates may be indicated though.</p>	<p>It is likely that all the resource pool experts may not be required during the assignment. If CRUT notifies PgMC to hire any expert under the Resource pool, then PgMC will prepare and submit a plan considering the</p>

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			<p>remuneration of the expert to be hired and indicating timelines and deliverables. It is clarified that CVs of at least three experts will be required for submission to CRUT for finalization of the expert. CRUT shall evaluate and approve the same on recommendation of a Technical Committee constituted for the purpose under the chairmanship of Managing Director, CRUT and having all heads of divisions of CRUT as members. After approval, PgMC shall immediately onboard Expert for delivering this Task.</p> <p>The cost associated for resource pool need not be considered in the financial quote at the time of submission of the bid.</p>
9	Schedule-1 Schedule for Penalty (Page-128)	Kindly reconsider a number of penalties as they do not pertain to PgMC but needs to be levied on the operator(s)/ service providers viz I a, II,a, III a, III b; the penalties may be open to interpretations.	The PgMC is expected to coordinate with all stakeholders and manage the bus service. In case of failure of bus operation as given in I a, II,a, III a, III b; PgMC is expected to report the same to CRUT and endeavour to stabilise the operation by taking necessary action possible under its ambit. In case, PgMC fails to do so, penalties as mentioned shall be levied.
10	General Question	Kindly <b>extend</b> the last date of submission to minimum <b>10 days</b> from the present last date of submission of Bids.	<p>The revised Schedules are as follows-</p> <ol style="list-style-type: none"> <li>1. Last Date of Submission of Proposal – <b>26<sup>th</sup> Feb 2019</b> till 3.00 PM</li> <li>2. Opening of Proposals – <b>26<sup>th</sup> Feb 2019</b>, 4.00 PM</li> </ol>

Sd/-  
**General Manager (P&A)**  
**Capital Region Urban Transport**