



# Bhubaneswar Municipal Corporation

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No 61396 / Date 04/12/2025

## OFFICE ORDER

As the undersigned is presently holding the charge of BMC, BDA & BSCL, it has been decided to streamline and ensure timely redressal of public grievances of all three establishments. Hence, it is hereby ordered that public grievance hearing of all the three offices shall be conducted at one place, i.e., at LG Floor Conference Hall of Bhubaneswar Municipal Corporation, ICOMC Building, Bhoi Nagar, Unit-IX, Bhubaneswar on every Monday from 10.30 AM to 12.30 PM.

All public grievance petitioners, individuals, organisations and stakeholders related to any of the above three offices may attend the grievance hearing at the said venue and time.

All concerned officers and staff of the three offices are further directed to ensure the following:

1. Wide circulation of this order for information of the general public.
2. Proper registration of grievances received at the venue.
3. Timely action-taken reports on grievances resolved or forwarded.

This order shall come into force with immediate effect.

  
COMMISSIONER, BMC,  
VC, BDA & MD, BSCL

Memo no. 61397 / Dated 04/12/2025

Copy to Additional Commissioner-1, Bhubaneswar Municipal Corporation / Secretary, Bhubaneswar Development Authority / GM, Bhubaneswar Smart City Limited Bhubaneswar for information & necessary action.

  
COMMISSIONER, BMC,  
VC, BDA & MD, BSCL